

FIBERCEMENT TRIM
CERTAINTEED CORPORATION

25-YEAR
LIMITED

CertainTeed 

WARRANTY



CONGRATULATIONS! ... and thank you for your recent purchase of CertainTeed FiberCement Trim. You can feel confident that you have made a wise decision buying from a company that is an industry leader and stands behind its products with strong warranty protection.

Since 1904, CertainTeed has been producing quality building products that provide long-lasting beauty and protection for homes of every size, style and age. In addition to fiber cement siding, CertainTeed offers roofing, vinyl siding, windows, fence, deck and railing, trim, foundations, pipe, insulation, walls, and ceiling products.

For more than 100 years, the origin of our name continues to be our ongoing philosophy, “Quality made certain, satisfaction guaranteed.”

LIMITED, PRORATED AND TRANSFERABLE WARRANTY

What and Who is Covered and for How Long

CertainTeed warrants to the original property owner/consumer that, when subject to normal and proper handling and use, and proper installation, its 4/4" and 5/4" CertainTeed FiberCement Trim (“FiberCement Trim”) will be free from manufacturing defects during the 25-year period following its date of installation. Subject to the *Warranty Proration Schedule* on the back of this Limited Warranty, CertainTeed will pay to repair or replace, at its option, any FiberCement Trim CertainTeed determines to be defective under the terms of this warranty. CertainTeed also reserves the right to refund the amount paid by the original property owner/consumer for the FiberCement Trim (prorated as indicated in the *Warranty Proration Schedule*). Under no circumstances and in no event, however, will CertainTeed pay for or be liable for any labor charges or other expenses whatsoever in connection with the removal, repair or installation of either the original or replacement FiberCement Trim, except as provided under Sure Start™ Protection described below.

CertainTeed FiberCement Trim is warranted against damage from hail during the warranty period. In the event of hail damage, the property owner must first pursue costs of replacement or repair of hail-damaged FiberCement Trim through homeowner’s insurance or any other applicable insurance coverage. CertainTeed will reimburse the property owner/consumer for material costs in excess of the insurance contribution, excluding any insurance deductible. CertainTeed will not, however, be responsible for the cost of any labor required to install or replace hail-damaged material.

In the event of repair or replacement under the terms of this warranty, the original warranty will apply to the repaired or replaced material and will extend for the balance of the warranty period in effect at the time CertainTeed determines the FiberCement Trim is defective.

SureStart™ Protection

CertainTeed FiberCement Trim is covered by SureStart protection. Under this warranty feature, CertainTeed, at its option, will authorize payment to repair or replace any FiberCement Trim CertainTeed determines to be defective during the SureStart period, unless CertainTeed elects to pursue its refund option described above. The SureStart period begins on the date of installation and terminates at the end of the two-year period as shown on the back cover. CertainTeed’s maximum liability under SureStart will be equal to the reasonable cost to replace or repair the defective material at current value, including labor in connection with removal, repair or installation of either the original or replacement FiberCement Trim

If during the SureStart period a topcoat is applied and the FiberCement Trim on which it is applied is determined to be defective not as a result of the topcoat failure, then CertainTeed will pay the cost for the applicable coating at current value, plus labor to apply the topcoat, such labor not to exceed a total cost of \$1 per square foot.

If CertainTeed has agreed to pay labor charges per the terms of this Limited Warranty, CertainTeed will provide reimbursement only upon receipt of a copy of the installation contractor's invoice or other written evidence of the completion of such work which CertainTeed, in its sole discretion, deems reasonable and acceptable.

Transferability

This Limited Warranty is transferable, but only by the original property owner/consumer to the first subsequent property owner. Warranty transfer is effective on the date of real estate title transfer. If transferred during the SureStart period, SureStart protection will automatically terminate, and the duration of the warranty, measured from the date of installation, will apply and will be prorated as indicated on the back cover. The subsequent property owner *cannot* transfer this warranty to any other subsequent property owner.

Limitations

This Limited Warranty does not provide protection against and CertainTeed will have no liability for any failure, defect, or damage caused by circumstances and events beyond normal exposure conditions and/or beyond CertainTeed's control, including but not limited to:

- Improper transportation, handling or storage of the FiberCement Trim by either the installer or the property owner, including but not limited to: failure to keep the material dry, improper drainage, exposure to standing water, inadequate ventilation, excessive stacking weight, or otherwise causing moisture damage, surface contamination, surface defects, efflorescence, chalking or other damage.
- Failure of either the installer or the property owner to provide reasonable and necessary maintenance to the FiberCement Trim before, during or after its installation, including but not limited to: abrasions from rubbing, scratching, dents, dings or other causes; damage caused by ladders, scaffolding and other job site tools.
- Improper installation or installation not in accordance with CertainTeed's written instructions in place at the time of the original installation of 4/4" and/or 5/4" FiberCement Trim.
- Defects in, failure of, or damage to the wall or substrate on which the FiberCement Trim is installed caused by movement, distortion, cracking or settling of the wall or substrate or the foundation of the building.
- Discoloration, stains or other damage arising from exposure to outside sources such as, but not limited to: salt spray, air pollution (including metallic oxides or metallic particles), harmful chemicals, mold or mildew growth. *(Mold and mildew are functions of environmental conditions and are not manufacturing defects. As such, they are not covered under this Limited Warranty or any implied warranty.)*
- Impact of foreign objects, fire, earthquake, flood, lightning, hurricane, tornado or other casualty or act of God over which CertainTeed has no control.
- Primer, sealer, paint or other coating applied over the FiberCement Trim by the property owner or third party that is not recommended or supplied by CertainTeed, regardless of compliance with the primer, sealer, paint or coating manufacturer's recommended application techniques or specifications. *(Concerns with the primer, sealer, paint or other coating should be addressed directly to the manufacturer of that product.)*
- Improper coating that causes the FiberCement Trim to fail.
- Damage to the sealer applied during a manufacturing process performed or directed by CertainTeed, including yellowing or cracking, flaking, chalking or erosion from the surface, occurring more than two (2) years following original installation of the FiberCement Trim.
- Vandalism or acts of war.
- Any other cause not a result of a manufacturing defect in the material supplied by CertainTeed.

CertainTeed reserves the right to discontinue or modify any of its products, including the color, without notice to the property owner, and CertainTeed will not be liable in the event replacement material varies in color or gloss in comparison to the original material as a result of normal weathering. If CertainTeed replaces any material under this warranty, CertainTeed may substitute products designated by it to be of comparable quality or price range if the original product has been discontinued or modified.

What the Customer Must Do

If you believe you have a manufacturing defect covered under the terms of this Limited Warranty, you must promptly notify CertainTeed and provide proof of the date of purchase and installation of the FiberCement Trim, as well as confirmation of property ownership. Unless you provide such proof, CertainTeed will use the date of manufacture as the start of the warranty period. In order for CertainTeed to process your warranty claim, you must provide a detailed written description of the problem and include a photograph showing the reason for the claim, sufficient for CertainTeed to act on the claim. Upon receipt of a properly reported claim, CertainTeed will evaluate the claim and if a defect covered under the terms of this Limited Warranty is confirmed, CertainTeed within a reasonable amount of time after review and evaluation, will repair, replace or refund the property owner in accordance with the terms of this Limited Warranty. In order to properly evaluate and process a claim, CertainTeed may require the property owner to submit a sample of the material claimed to be defective to CertainTeed for analysis and/or at CertainTeed's request, may require the property owner to arrange for and provide access to the property on which the material is installed, to the extent necessary, for a CertainTeed representative to inspect, make repairs, and take photographs and/or samples if required.

Warranty Registration Information

*Failure to register this warranty does **not** void the warranty or any of its terms.*

All written notifications and correspondence should be sent to:

CertainTeed Corporation, Attn: Warranty Claims, 803 Belden Road, Jackson, MI 49203.

Claims may also be initiated by calling CertainTeed at 1-800-999-3654 or through CertainTeed's website – www.certainteed.com.

Warranty Proration Schedule

Number of Years of Use Obtained After Installation	CertainTeed's Prorated Share of Warranty Obligation
0-2 years	100%
3-25 years	4% reduction from original purchase price each year since installation

Limited Warranty and Limitation of Remedies

THE OBLIGATIONS CONTAINED IN THIS LIMITED WARRANTY CONSTITUTE THE EXCLUSIVE REMEDY AND ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES AND WARRANTIES. APPLICABLE STATE LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PROPERTY OWNER/CONSUMER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES, AND/OR LIABILITY SHALL BE LIMITED TO REPAIRING, OR REPLACING THE DEFECTIVE PRODUCT OR PROVIDING A REFUND PER THE TERMS OF THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS, OR ANY PERSONS OR PROPERTY, THAT OCCUR AS A RESULT OF A BREACH. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

This Limited Warranty gives you specific legal rights. You may also have other rights which may vary from state to state.

NO FIELD REPRESENTATIVE OF CERTAINTEED, DISTRIBUTOR, DEALER OR INSTALLER IS AUTHORIZED TO CHANGE OR MODIFY THIS LIMITED WARRANTY.

CertainTeed

Quality made certain. Satisfaction guaranteed.

CertainTeed Corporation

P.O. Box 860, Valley Forge, PA 19482

www.certainteed.com

This warranty applies to FiberCement Trim installed on or after 10/1/07.

(The warranty in effect at the time the material is originally installed is the applicable warranty.)

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